

## **FLOORING WAIVER**

Congratulations on the purchase of your new home. With this purchase there are recommended environmental and cleaning methods to maintain the warranty and beauty of your floors.

#### **CARPET**

To keep the carpet looking its best, vacuum regular, also have the carpet professionally steam cleaned every 18 months. The steam clean will 'tighten the carpet twists and restore it closer to the original look of the carpet.'

#### **HARDWOOD & LAMINATE**

With hardwood or laminate there are certain environmental conditions to help keep your hardwood or laminate looking its best.

- 1. The recommended relative humidity for hardwood or laminate in your home should be maintained at a level between 35% and 55%. Wood and laminate are prone to growing of shrinking when the humidity level change outside the recommended levels. If levels are maintained in the recommend range the flooring remains stable.
- 2. Never use water or damp mopping to clean your wood or laminate floors. Laminate and wood are susceptible to absorbing moisture and can swell and discolor. Vacuum or dust your hardwood laminate floors, also a micro fibre mop with an approved laminate or hardwood cleaner is recommended.

Please refrain from using a beater bar action. Following these dos and don'ts will also your floors to maintain their beauty for years to come.

Signature: _			
Date			







# **CARING FOR YOUR WOOD FLOOR**

### **DO'S AND DON'T'S**

- Use hardwood floor cleaner
- Sweep or vacuum your floor
- Use floor protectors under your furniture
- If you own a pet, please keep nails groomed
- Keep water off the floor surface
- Wipe up spills and dirt as soon as possible
- Use rugs and floor mats in high traffic areas
- Avoid walking on your floor in spike-heeled shoes
- Prevent indentation marks and scratches
- Do not use a buffing machine
- Do not use a wet mopping process for cleaning
- Do not use soaps and strong detergents
- Do not use water emulsion type of waxes
- Do not use oil treated sweeping/mopping compounds

### **MOISTURE CONTROL**

Because hardwood flooring and wood fiber-based flooring is a living material, it will expand and contract with changes in moisture conditions. Wood floors will expand during the hot and humid summer months. The use of the dehumidifier is recommended during these months. Air conditioning is highly recommended to help remove moisture from the air.

Wood floors will contract during the dry, winter heating season. Gaps may develop between boards. The use of the humidifier is highly recommended during these months. A humidity level of 30-55% is recommended. Not only is this level ideal for your hardwood, but its is also ideal for your health. Problem related to moisture level variation can be minimize by proper ventilation.



